



City and County of Swansea

Notice of Meeting

You are invited to attend a Meeting of the

Corporate Services & Financial Resilience Service Transformation Committee

At: Multi-Location Meeting - Gloucester Room, Guildhall / MS Teams

On: Tuesday, 25 July 2023

Time: 2.00 pm

Chair: Councillor Mandy Evans

Membership:

Councillors: P N Bentu, J A Hale, T J Hennehan, S Joy, E T Kirchner, F D O'Brien and L V Walton

Watch Online: <https://bit.ly/3NHBdyN>

Agenda

	Page No.
1 Apologies for Absence.	
2 Disclosures of Personal & Prejudicial Interests. www.swansea.gov.uk/disclosuresofinterests	
3 Minutes. To approve & sign the Minutes of the previous meeting(s) as a correct record.	1 - 4
4 Digital Transformation: Customer Services / Communication and Engagement with the Public - Customer Charter and Service Standards.	5 - 35
5 Work Plan.	36 - 37

Next Meeting: Tuesday, 26 September 2023 at 2.00 pm

A handwritten signature in black ink that reads 'Huw Evans'.

Huw Evans
Head of Democratic Services
Tuesday, 18 July 2023

Contact: Democratic Services - (01792) 636923